

# Nexign Services

Unparalleled business efficiency with a trusted partner

## Industry Expertise

Having decades of experience in delivering business transformation on time and on budget, Nexign leverages superior methodologies and best practices to modernize business support systems. Based on the scale of transformation and customer needs, Nexign offers various delivery strategies and flexible services models. The Nexign team works in close cooperation with the customer's team. A joint communication platform empowers cross-team interaction and provides the customer with full control over the project progress.

## Operational Excellence

Nexign has expertise in helping customers dramatically reduce their idea-to-production time. Customers enjoy a unified environment for business and IT collaboration which supports an end-to-end process, from idea creation to realization and market launch. This results in significant reduction in time-to-market for new initiatives, along with increased transparency of business and IT collaboration processes.

## Stable Performance

Customers receive ongoing technical assistance and on-demand consulting for solution operation from Nexign's expert team. We offer a variety of programs, including 24/7/365 support across multiple time zones to ensure quick incident resolution and high system availability.

## Continuous Improvement

Nexign Managed Services fully support telecom operators' IT operations as well as application and infrastructure management in a prompt, flexible, and scalable way. Nexign Managed Services fully support telecom operators' IT operations as well as application and infrastructure management in a prompt, flexible, and scalable way. Manged Services accelerate incident resolution and request fulfillment, minimize the impact of human error, increase process efficiency, reduce operational costs, and ensure continuous system availability and operational reliability.

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## Nexign Services

 End-to-End Delivery

 Managed Services

 Technical Support

## Why Nexign Services?

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### Experience

- 30 years of experience serving more than 50 operators
- Leveraging proven practices to streamline telco business processes
- Extensive experience in digital transformation for Tier 1 CSPs

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### Transparency

- The customer's full control over the project and multilevel training
- Cross-team cooperation on a single communication platform
- Service quality guaranteed by transparent SLAs

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### Methodology

- Agile methodology for project execution
- Automated development and implementation based on future-proof technology stack and CI/CD practices
- Uninterrupted business operations during deployment and migration

## About Nexign

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Founded in 1992, Nexign is a trusted provider of Business Support Systems and Network Monetization solutions for telecom operators.

Nexign's commitment is to bring superior technology and expertise to our customers based on decades of experience in transformation projects for the operators of all stripes across 17 countries.

We closely collaborate with our customers to forge reliable partnerships and project transparency and ensure sustainable growth in the digital world.

## Digital Business Transformation

The solution-driven approach delivers industry best practices to harmonize the operator's business on the converged BSS platform.

With the requirement-driven approach, Nexign works closely with the operator's in-house IT team to ensure the newly deployed systems perfectly match the client's expectations.

Nexign employs a DevOps-based delivery methodology. With fully automated data migration and an agile approach to development, Nexign works with the

rapid deployment, which leads to significant cost savings for the operator.

A phased implementation plan with clearly defined goals minimizes risks and provides predictable outcomes. Unified methodology incorporates efficient project management tools and guarantees complete transparency at every project step.

Employing a transparent agile delivery methodology, Nexign allows CSPs to optimize business processes and accelerate the launch of new initiatives.

## Business Benefits

- Embracing the diversity of clients' tech environments and business goals
- Improved business agility and the rapid launch of new business initiatives by optimizing and accelerating business processes
- Effective business and IT collaboration increasing operational efficiency and business growth
- IT costs reduction by outsourcing ongoing operations to the Nexign experienced team
- Transparent and agile delivery methodology that enables prompt business value creation
- Constant system availability and smooth operational flow

